

Kluwer Arbitration Blog

Kluwer Mediation Blog: September Digest

Anna Howard (Centre for Commercial Law Studies, Queen Mary University of London) · Tuesday, October 17th, 2017

From cultural confusion to cognitive biases and recent apology legislation in Hong Kong, the recent posts on the Kluwer Mediation Blog continue to address a compelling assortment of topics.

In [Cultural Confusion – A Good Thing for Mediation?](#), Nadja Alexander shares an encounter she had with a group of mediators to highlight the cultural confusion surrounding mediation. Nadja then considers the shift to a recognition of the real diversity of mediation practice.

In the [Elephant in the Room – Part 1](#), Sabine Walsh explores what distinguishes mediators who get work from those who struggle to do so. In the second part of this series, Sabine will identify what successful mediators do differently and the lessons we can learn from them.

In [Hong Kong Apology Ordinance](#), Ting-Kwok IU provides a comprehensive summary of Hong Kong's Apology Bill which will become law on 1 December 2017. This is the first piece of apology legislation in Asia.

In [ADR in Consumer Conciliation – The Example of the German Conciliation Body for Transport \(Söp\)](#), Greg Bond shares his interview with Edgar Isermann, Söp director. Topics addressed include how the conciliation process works, how Söp measures its success, the value of conciliation and the future of conciliation and ADR.

In [Your Truth, My Truth And The Truth](#), Charlie Woods draws on a recent CIArb Mediation Symposium in London at which Kenneth Cloke, John Sturrock and Charlie discussed some of the biases that can have most influence on conflict and its resolution. Charlie then identifies tools which mediators can use to address these biases.

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